

Dear Telephone Lifeline Applicant:

### **FEDERAL LIFELINE SERVICE**

Lifeline service is available to qualifying low-income subscribers for single party residence service. Lifeline is a reduction in the monthly local service charges normally paid by the qualifying low-income subscriber. Eligible Lifeline subscribers will receive a total reduction of their basic local rate for residential one-party service of \$8.25.

To qualify for Lifeline, the subscriber must participate in one of the following programs:

- 1) MO HealthNet (f/k/a Medicaid)
- 2) SNAP – Supplemental Nutrition Assistance Program (Food Stamps)
- 3) Supplemental Security Income (SSI) – *this does NOT include Social Security retirement benefits*
- 4) Federal public housing assistance
- 5) Low Income Home Energy Assistance Program
- 6) Temporary Assistance for Needy Families program (TANF)
- 7) National School Lunch program (NSL)
- 8) Bureau of Indian Affairs General Assistance program
- 9) Tribal NSL
- 10) Tribal Head Start
- 11) Annual income is at or below 135% of the Federal Poverty Guidelines. This must be accompanied by supporting documentation such as: prior year's income tax return, current income statement from an employer or paycheck stubs, Social Security statement of benefits, Veterans Administration statement of benefits, retirement/pension statement of benefits, Unemployment/Workmen's Compensation statement of benefits, Federal/Tribal notice letter of participation in Bureau of Indian Affairs General Assistance, divorce decree or child support document. If you choose to offer any document other than the previous year's income tax return as evidence of income, then you must present three (3) consecutive months worth of the same type of statements within that calendar year. The document provided must certify the number of individuals in their household.

The FCC's Report and Order was published in the Federal Register, Volume 69, on June 22, 2004, and the pertinent rule modifications were effective on July 22, 2004. Your eligibility for the Lifeline discount must be verified annually.

### **MISSOURI LIFELINE SERVICES**

Missouri Lifeline service is available to qualifying low-income or disabled subscribers for single line residential service. A low-income customer is any customer who has been certified by the Department of Social Services (DSS) as economically disadvantaged. Qualified individuals can receive discounted services under either the low-income assistance or the disable assistance program. Missouri Lifeline does not help with toll charges.

To qualify for the **Missouri Lifeline service for low-income assistance**, the subscriber or a dependent of the household must participate in one of the following programs:

- 1) MO HealthNet (f/k/a Medicaid)
- 2) Food Stamps
- 3) Supplemental Security Income (SSI) – *this does NOT include Social Security retirement benefits*
- 4) Federal public housing assistance or Section 8
- 5) Low Income Home Energy Assistance Program
- 6) Temporary assistance to Needy Families (TANF)
- 7) National School Lunch program (NSL)

To qualify for the **Missouri Lifeline service for the disabled assistance program**, the subscriber or a dependent of the household must participate in one of the following programs:

- 1) Federal Social Security Disability Insurance (SSDI)
- 2) Federal Supplemental Security Income
- 3) Veterans Administration Disability Benefits
- 4) State Blind Pension
- 5) State Aid to Blind Persons
- 6) State Supplemental Disability Assistance payments administered by the Family Support Division

Please note that a subscriber can be eligible for the disabled assistance program if any member of the household has a disability and is receiving disability benefits as listed above.

Please complete the attached Application for Telephone Lifeline Services along with a copy of proof of at least one item that you have checked (for example, a copy of your Medicaid card). Return the application to our Business Office at 718 South West Street, Green City, Missouri 63545. If you have any questions, please call 874-4111.

Sincerely,

Carol Murphy  
Billing Coordinator